



## Frequently Asked Questions

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### How much does it cost to apply?

Application fees are **\$50.00 per person** over the age of 18 who will be residing in the home. Guarantors will also be required to apply with a application fee of **\$50.00**.

There is a **reservation fee of \$200** required to be paid when the application is submitted. The reservation fee is only refundable if application is denied.

### What lease terms do you offer?

We offer 7 to 12 month lease terms. Upon renewal of the the lease agreement month to month up to 12 months is available.

### What is the deposit?

The standard deposit is \$250.00 and can increase up to one full month's rent. For more information review our rental requirements.

### What do I need to apply?

All applications can be submitted online at [www.sawgrassapartments-prg.com](http://www.sawgrassapartments-prg.com)

Please upload the following documentation:

- Two most recent pay stubs or bank statements (paystubs preferred)
- Please ensure current landlord/rental community or mortgage information is provided. We will complete the verification process.

Once your application is submitted a member of our team will contact you to discuss your application and request any additional documentation if needed.

### How long is the application process?

The application process can take up to 72 hours pending feedback from your employer and landlord.

### Are there additional monthly charges I will pay in addition to my base rent?

Yes, there are a couple of items you will be responsible for.

- Our Valet trash service is \$25.00 per month
- Renter's Insurance is \$14.50 per month if chosen or you're welcome to select your own insurance provider. Our minimum coverage requirement is \$100,000 in personal liability coverage.
- Water varies from \$7.00-\$25.00 per month. This includes a monthly administrative fee of \$3.66. There is start-up fee of \$5.00. The final water bill will also incur a \$5.00 fee.
- Electric is not provided by the community. Please contact OUC to set up your account. Please note the electricity must be active on your move in date. A fee of \$35 will be charged plus usage monthly should the account not be activated.
- Pet rent is \$20.00 per pet (2 Pet Max) See pet policy for additional information.



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### **What kind of parking do you offer?**

All parking is first come first serve. Parking permits required. Resident who live at our community 5 or more years will be assigned a reserved space (1 per household).

### **Are packages accepted in the office?**

Packages are delivered directly to the apartment door or placed in our package locker system, which is accessible 24/7. The method of delivery is at the discretion of the carrier. We do not accept packages in our office.

### **Do you have Internet service on the property?**

You can choose between Spectrum or AT&T. You will pay them directly for their services. Free WiFi is available at our clubhouse.

### **What are my options for paying my rent?**

We offer easy rental payment options online, Rent Cafe App, Pay-by-Phone, or onsite. You can pay by electronic check, credit cards or setup automatic withdraws. We also except money orders, cashier's checks or checks in the office.

### **Is your community pet-friendly?**

We are pet-friendly and accept all breed of dogs and cats! There is a weight limit of 80lbs for 2nd and 3rd floor homes. The pet fee is \$300.00 (2 pet max). Monthly pet rent is \$20.00 per month per pet. Please see pet policy for more information.

### **When is rent due? When is rent late?**

Rent is due on the 1st of every month. Rent is late on the 6th of the month. If payment is not made in full by the 5th of the month. A late fee equivalent to 10% of the base rental rate will be charged. Only certified funds are accepted after the 5th.

### **What type of payment do you accept?**

Electronic check (ACH) Auto Withdrawal or One-Time Payment-ALWAYS FREE!

Credit or Debit Cards (subject to a 2.5% fee)

Cashier checks

Personal Checks (pending no NSF's)