

# **HARD ROCK SURFACE PROS**

**COVERING ALL YOUR CONCRETE DECORATIVE NEEDS**

**FAMILY OWNED AND OPERATED FOR 18 YEARS**

## **LIFETIME LIMITED WARRANTY**

Hard Rock Surface Pros guarantees the ORIGINAL PURCHASER against defects in workmanship or material at no cost to you. Your floor carries a limited lifetime warranty against peeling and delamination caused by any defect in the coating product or its application, (Hydrostatic pressure also referred to as capillarity or vapor pressure, is not covered under terms of warranty). Any part of this determined defective shall be repaired. Hard Rock Surfaces shall correct the defect when available next. Should a defect in our workmanship occur, please contact our office as soon as possible to inform us of the specific problem.

### **Warranty Exclusions:**

1. Hydrostatic Pressure (also known as capillarity or vapor pressure) which is caused by moisture being present underneath the concrete slab.  
Hydrostatic pressure can cause blisters, bubbles, and other effects in a resinous coating. As moisture rises, it dissolves salts in the concrete and becomes alkaline. This alkaline water attacks the resin. The result from hydrostatic pressure does not constitute product failure. This will not ensure that the problem may never occur.
2. Warranty does not apply to any defect caused by alterations or modifications of any kind.
3. Warranty excludes abuse, misuse, neglect, or accidents.
4. Warranty excludes cracking in the underlying concrete.

**Thank you for choosing Hard Rock Surface Pros!**