

DRIVEWYZE AND BESTPASS

FREQUENTLY ASKED QUESTIONS

WHAT ARE PREPASS AND BEST PASS?

- Prepass is a system that covers tolls and advises drivers whether to pull into weigh stations.
- Best Pass is a new transponder strictly for tolls, offering improved toll management.

WHAT ARE THE BENEFITS OF USING DRIVEWYZE?

DriveWyze offers a larger coverage area resulting in benefits such as more weigh station bypasses and real-time alerts for potential hazards. Ultimately, it means more time on the road for our drivers.

WHO SHOULD DRIVERS COMMUNICATE WITH REGARDING THIS CHANGE?

Drivers should speak with their terminal for guidance on:

- Turning in their Prepass
- Receiving their Bestpass
- Any questions about the switch

WHAT IS DRIVEWYZE AND HOW DOES IT DIFFER?

DriveWyze is an app on tablets that notifies drivers about weigh stations and offers additional functionalities such as alerts for high rollover areas, low bridges, risky locations, and frequent accidents.

WHAT IS THE PROCESS FOR SWITCHING TRANSPONDERS?

- Drivers will turn in their Prepass transponder to receive a Best Pass transponder for toll management.
- Drivers will exclusively use DriveWyze for weigh station guidance.

DO DRIVERS NEED TO GO TO A TERMINAL TO GET THE TRANSPONDER CHANGED?

- Yes, they should see the terminal leader to obtain their new Best Pass transponder. DriveWyze is available on their tablet.

