

# LESSONS LEARNED

THINK SAFETY. THINK SECURITY.  
THINK ENVIRONMENT.

## Aircraft Damage - PDU Access Door

### DID YOU KNOW?

Opening and leaving control panel access doors open when not being used can cause inadvertent contact with the loader bridge platform when height is being adjusted. This can cause aircraft damage and a service disruption.

### WHAT HAPPENED

During the course of loading the forward belly recently, a PDU control panel access door was damaged. This access door was bent when it came into contact with the safety rails that are behind the operator cage on the loader. The loader operator made a bridge height adjustment and failed to make sure the control panel door was closed prior to making the adjustment.



### HOW IT HAPPENED

There have been several incidents where loader operators have moved the loader bridge platform and the safety rail contacted the opened PDU access door while making a height adjustment. This resulted in damage caused to the aircraft.



### WHAT WE LEARNED

Aircraft door access panels should be closed anytime the aircraft door is not being operated. PDU access panels should be closed any time the cargo loading system is not being actively used or whenever adjustments are being made to loader bridge height.



SEE IT. REPORT IT.\*

**PULSE**  
Keeping us all safe.

*\*All Health, Safety, Security and Environment incidents or near misses must be reported as per the WFS Group HSSE Policy*