



# TechConnect APP Quick Start Guide

## Mobile Installation:

The TechConnect app is available for both iOS and Android devices. Use the links below on your mobile device to start the install process or scan the QR code with your phone camera.

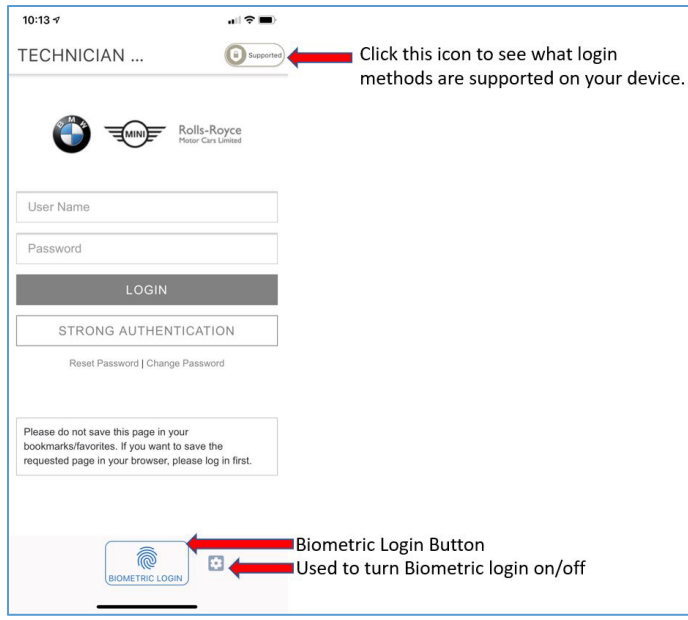
iOS	Android
<a href="https://tinyurl.com/TechConnectiOS">https://tinyurl.com/TechConnectiOS</a>	<a href="https://tinyurl.com/TechConnectAndroid">https://tinyurl.com/TechConnectAndroid</a>
	

**Note for iOS users:** If the QR code or URL gives you an error using Google Chrome, please use Safari as your browser to resolve the issue.

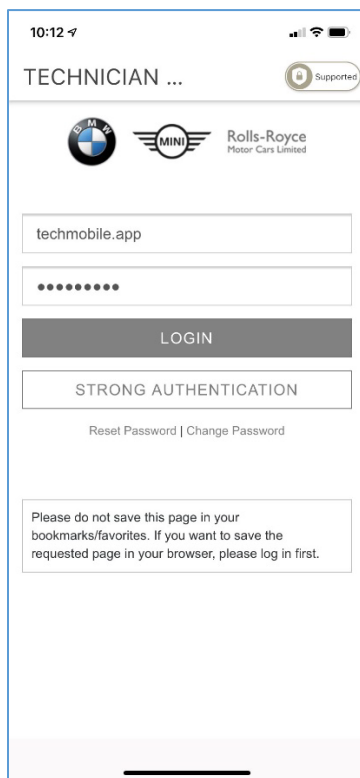
## Login:

The app allows you to use the standard login function by inputting your S-Gate ID and password or you can use fingerprint or face recognition to log into the app. Availability of fingerprint/face recognition is dependent on your mobile phone features.

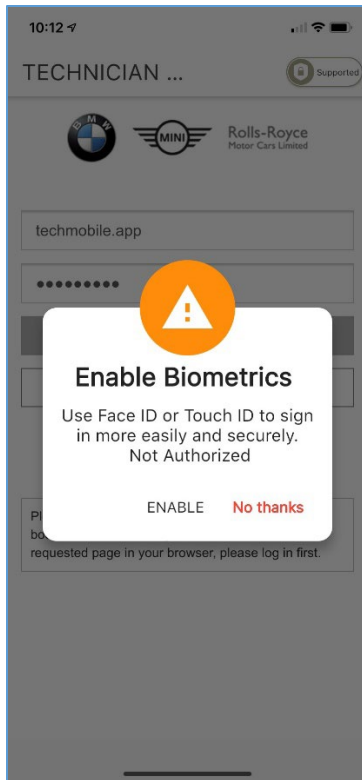
## Login Screen:



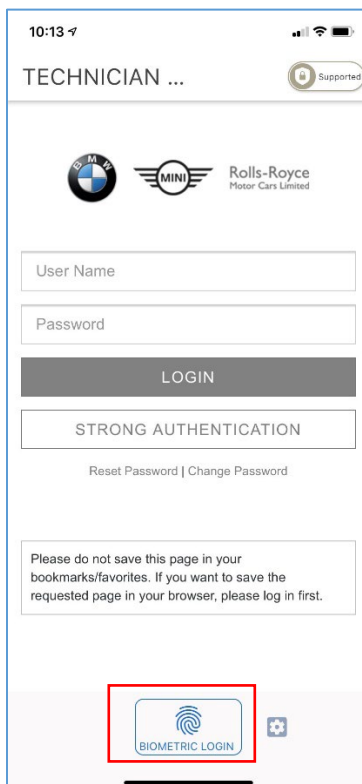
For the first time login you will need to type in your S-Gate ID and Password. After successful login you will be prompted to save your credentials to allow fingerprint/face id for subsequent logins.



After login you will be prompted to enable biometric login.



If you choose to enable the biometric login you can click the Biometric Login button the next time you open the app.



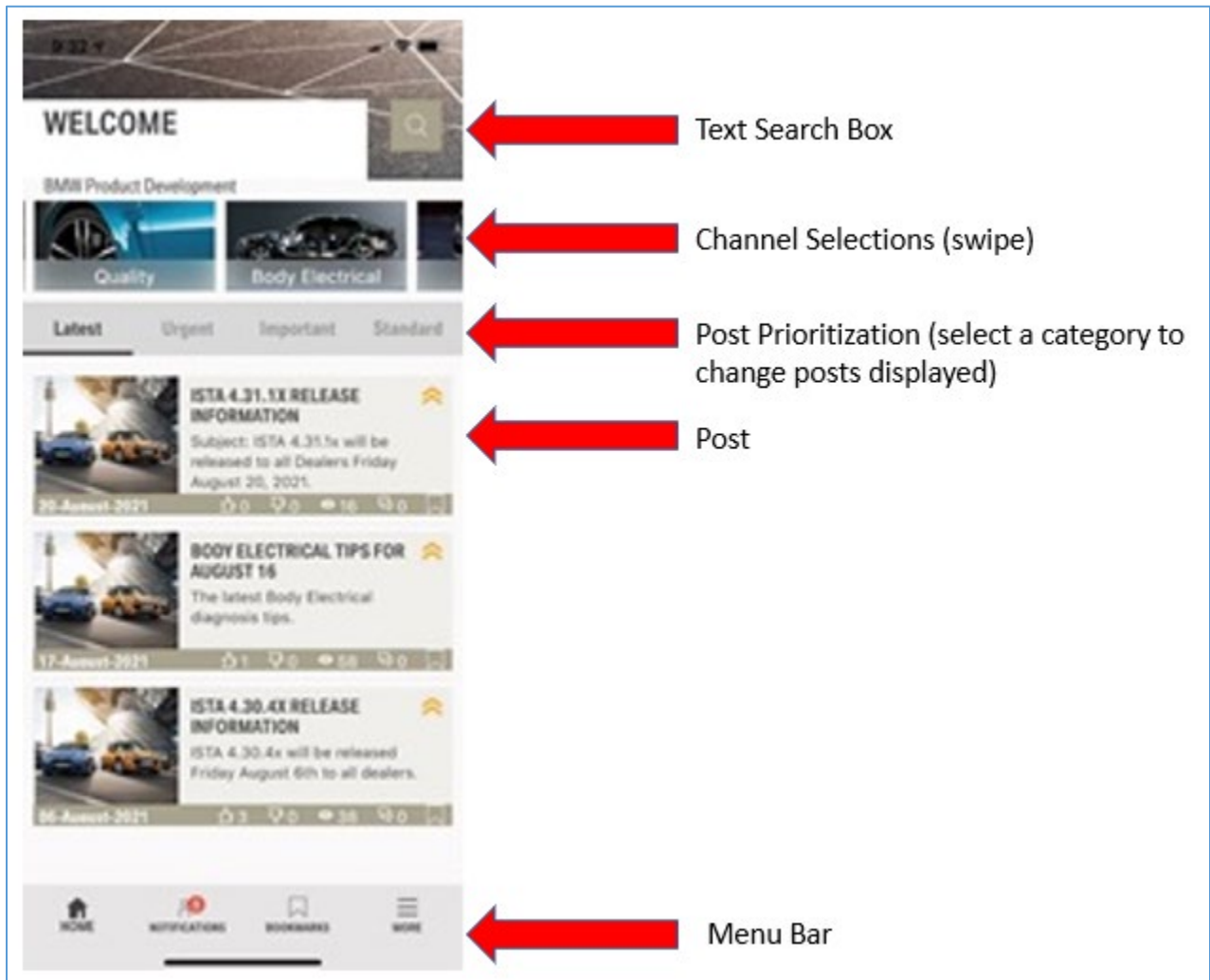
### **Note about password changes in S-Gate:**

If you change your S-Gate password for DCSNet access you must also update your credentials in the biometric function of your mobile device. Some devices store this information differently resulting in the need to disable biometrics and then enable again before entering your updated credentials.

### **Tips for a successful S-Gate password update:**

1. Open the app login screen, click the settings icon, and disable biometric login.
2. Click the settings icon again and enable biometric login.
3. Manually enter your login and updated password and click login. You will be prompted to enable biometrics and it will save your updated credentials.

### **Home Screen:**



## Post Detail:

The screenshot shows a mobile application interface for a post. At the top, a status bar displays the time 3:18 and signal/battery icons. Below this is a header bar with a back arrow and the text 'Group University Technical,...'. The main content area features a large image of a green car with 'V' shaped lights on its hood, with the text 'GROUP UNIVERSITY TECHNICAL, BODY & PAINT AND MOTORRAD TRAINING' and 'DECEMBER 2021 NEWSLETTER' overlaid. Below the image, a bar indicates the post was made by 'Taylor Jenkins' on '19 Dec 2021 11:18 PM'. A row of icons for liking, commenting, bookmarking, and sharing is present. The post title is 'Group University Technical, Body & Paint and Motorrad Newsletter - December', followed by a 'Welcome,' greeting and a paragraph about the 12th issue of the newsletter, with a 'read more' link. Below the text is a list of three attachments: 'December\_Newsletter\_', 'New\_Training\_Enrollment\_Process\_FOR\_DEAL...', and 'Regional\_Hotel\_Information.2021(11.1.21)'. At the bottom, there is a 'Comment' button, a '0 COMMENTS' count, and the prompt 'Be the first to add a comment.'.

3:18

< Group University Technical,...

GROUP UNIVERSITY TECHNICAL, BODY & PAINT AND MOTORRAD TRAINING  
DECEMBER 2021 NEWSLETTER

Posted by: Taylor Jenkins 19 Dec 2021 11:18 PM

Like, Dislike, Bookmark, Share by email

**Group University Technical, Body & Paint and Motorrad Newsletter - December**

Welcome,

Here is the 12th Issue of 2021. Group University Technical, Body & Paint and Motorrad Newsletter is proud... [read more](#)

December\_Newsletter\_ >

New\_Training\_Enrollment\_Process\_FOR\_DEAL... >

Regional\_Hotel\_Information.2021(11.1.21) >

Comment

**0 COMMENTS**

Be the first to add a comment.

Text Search Box

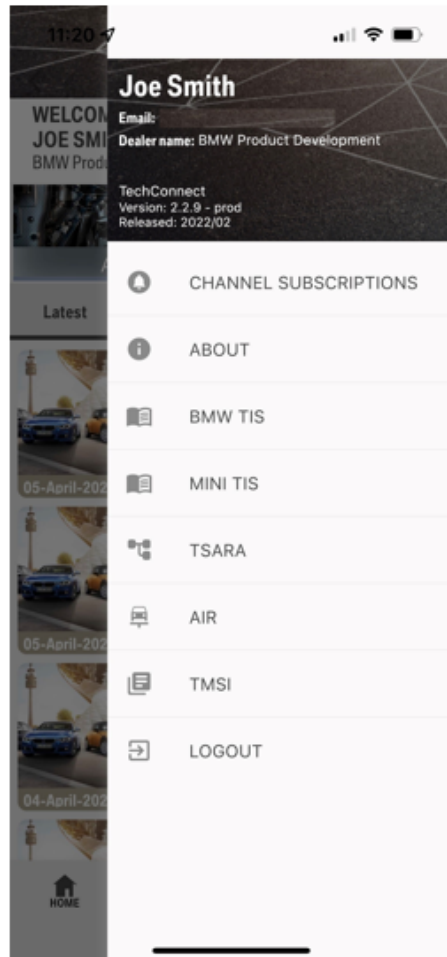
Like, Dislike, Bookmark, Share by email

Post Information

Attachments

Leave a comment about the post

## More Menu:



User Info / App Info

Choose which channels you receive notifications for

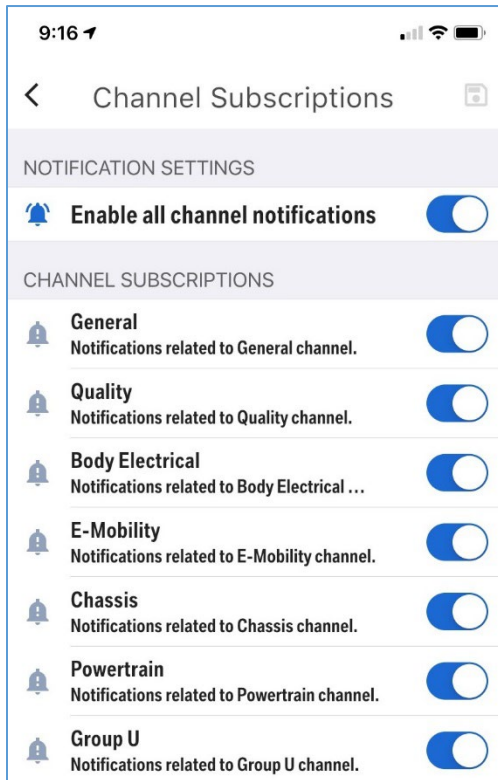
App Info

Links to TIS, TSARA, AIR and TMSI

Logout

## Channel Subscription Menu:

The Channel Subscription Menu allows you to enable notifications for all/no channels or a custom combination:



## Technical Support

For Mobile App or Desktop App technical support please contact:  
BMW Group Dealer Systems Help Desk:

- Phone Number: 800-877-8144
- Email address: [DCSHelpDesk@bmwna.com](mailto:DCSHelpDesk@bmwna.com)

General feedback can be sent to: [Techconnect@bmwna.com](mailto:Techconnect@bmwna.com)

Support requests sent to this email address will not be answered. Please use the BMW Helpdesk for all technical support requests.