

FREELS ORTHODONTICS

# AFTER HOURS POLICY

TO PARENTS/GUARDIANS:

YOUR CONSENT IS REQUIRED FOR AN AFTER HOURS VISIT.  
IF YOU APPROVE, PLEASE TEXT "I CONSENT" TO 956-212-3666.

THIS MUST BE COMPLETED BY A PATIENT (18 & UP) OR THEIR RESPONSIBLE PARTY.

**ON CALL STAFF MEMBERS ARE AVAILABLE FROM 8:30 AM TO 8:30PM**

## **THINGS TO KNOW:**

- After hours phone calls & texts are available at no extra fee
- Most orthodontic emergencies do not require an after hours visit
- No bondings are completed after hours
- Assistants have been advised to make the patient comfortable and any repairs will require an additional appointment to be seen by Dr. Freels (during a regular business day)
- Impressions for retainers are not available as an after hours visit.
- Assistants do not have access to insurance or billing
- Emergency appointments are \$50 per patient which is applied to the patient account
- If there is no balance on your account, you will receive a separate statement for our services

## **IMPORTANT**

**IF YOU HAVE ARRANGED A VISIT WITH AN ASSISTANT (DATE/TIME) AND DO NOT SHOW UP - THE \$50 FEE WILL STILL BE APPLIED TO THE PATIENT ACCOUNT AS A NO-SHOW FEE.**

WE THANK YOU FOR YOUR PATIENCE & KINDNESS IN SETTING UP AFTER-HOURS APPOINTMENTS AS WE MAKE ARRANGEMENTS WITH OUR FRIENDS & FAMILY TO ACCOMMODATE YOUR VISIT.