



# HAVE AN EMERGENCY?

On occasion, you may find a maintenance concern that arises while our team is not on-site. For your convenience, we offer a 24 hour maintenance policy to address specific emergency concerns.

If you find yourself in need of any of the following repairs after business hours, simply call our **EMERGENCY NUMBER** at **866-203-9666** and a technician will be paged to your home as quickly as possible.

Should your concern fall outside of the list below, it will be addressed in the order it was received by the next business day.

- All toilets in apartment are not working
- Uncontainable leaks with the exception of a leaky faucet
- No A/C | No Heat
- After hour lockout before 10pm (After 10pm, you are responsible for contacting a locksmith at your expense)
- Sparking outlets and No power throughout the entire apartment

