

TRASH FAIRIES

Trash & Recycling Solutions at your Doorstep

We appear in the night to make the headaches of handling household trash disappear. With your help, we can keep your apartment and community a little bit cleaner.



PREPARATION

- * For household trash, use regular 12.5-gallon trash bags
- * Limit of 2 bags of trash per night, and please break down all boxes
- * When the bag gets full, tie it, and set the can outside your front door on **pickup nights** from **6 to 8 pm**
- * If you have more than one bag, place the second one on top of the can, not on the floor



COLLECTION

- * Trash Fairies start their collection at 8 pm
- * Your pick up days are **Sunday - Thursday** (no pick up on Friday or Saturday night)
- * No oversized/overweight items, liquid or hazardous waste or loose trash

No Service Holidays:

New Year's Eve/Day
Easter
Memorial Day
July 4
Labor Day
Thanksgiving
Christmas Eve/Day



NEXT MORNING

- * Bring your empty can in by 9 am next day

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We look forward to serving you and thanks for your help!

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Info@TrashFairies.com
(434) 414-1624
www.TrashFairies.com



Dear Valued Resident,

Please help us keep your community clean by placing your Trash Fairies' can outside of your door between the hours of **6 PM and 8 PM Sunday through Thursday**. Trash Fairies will be on premises starting at 8 PM.

Remember, if your items are still sitting outside at 9:30 PM, have no fear, Trash Fairies will be there! And please bring in your emptied can before 9:00AM the next morning.

Trash Fairies will not pick up Fridays or Saturdays. We need to give the Trash Fairies a couple of nights to recharge their wings.

The following rules apply for the service:

- **ALL** items must fit in a **MAXIMUM of 2 TIED-OFF KITCHEN-SIZED TRASH BAGS** which can be placed in your Trash Fairies issued trashcan; no loose, leaking, excessively heavy (50+ lbs.), or hazardous trash will be taken.
- **NO** bags are allowed on the floor at any time for any reason. One tied-off kitchen bag may be in the can and another tied-off kitchen bag balanced on top – just none on floor (*FYI...collapsed boxes are only exception to something being discarded being allowed outside of the can on the floor*).
- **REGULARLY-SIZED, BROKEN-DOWN CARDBOARD BOXES** (maximum 5 box limit per pickup night), being discarded **must** be broken down and may be set next to your can – and no loose trash is allowed in unbroken boxes at any time.

Please also note that there is no trash service on the following holidays:

- New Year's Eve
- New Year's Day
- Easter
- Memorial Day
- July 4th
- Labor Day
- Thanksgiving
- Christmas Eve
- Christmas Day

HAZARDOUS WEATHER OR CONDITIONS: We reluctantly do have to suspend service during occasional hazardous conditions--such as during dangerous weather, flooding, power outages, or icy streets and sidewalks. When this happens, Trash Fairies will be back on the job the next day of service.

Please help us keep your community clean by following the rules above. Trash Fairies will take care of the rest. No hassle! No mess!



Valet Trash Rules and Hours

Valet trash is picked up on **Sunday through Thursday**. They do not pick up on **Fridays or Saturdays**. Your trash can must be placed outside your apartment door **between 6 pm and 8 pm**. Valet trash is collected **after 8 pm**. Your trash can must be brought back inside **by 9 am** the next morning.

Trash cans cannot be left in the hallways between 9 am and 6 pm or on **Fridays/Saturdays**. Your trash/recycling **MUST** also be placed inside or on top of your provided **Circ Apartments** trash cans. If you do not have a **Circ Apartments** Trash can, please let us know and we will make sure to get you one!

We do have a **\$25 per occurrence trash violation fee** that we will start charging to accounts of residents who:

- a. Have their trash can left in the hall way between 9 am and 6 pm or left outside on **Fridays/Saturdays**.
- b. Leave their trash bags in the hall way without the **Circ Apartments** trash can.

Leaving trash bags in the hallway without the trash can causes uncleanliness, odors and carpet stains in the hallways. Leaving your trash can in the hall ways after the designated hours are a tripping hazard for residents moving in/out and also makes the hallways look messy during the day.

We also have one recycling bin and one trash dumpster located behind the parking garage. The recycling bin is not for trash/ large trash items. It is for recycling items only. **Residents with large household trash items (such as furniture of any kind) should be properly disposed of at the East Richmond Road Landfill & Convenience Center located at 3800 E Richmond Rd Richmond, VA. Leaving the above mentioned items on Circ Apartments property will result in a fine.**