

Client Agreement

Please read this agreement carefully before signing, because you are making an important commitment on behalf of your business to Black Pretty and Paid, LLC.

THE PARTIES

This agreement is entered into between Emily Williams (participant) ("Client") and Black Pretty and Paid, LLC ("Company") and begins (date and time).

RECITALS

1. Black Pretty and Paid, LLC offers coaching and mentoring in business foundation fundamentals, strategy, marketing, and business development.

2. Participant wishes to participate in Black Pretty and Paid LLC coaching and membership program.

3. Client understands that Black Pretty and Paid, LLC makes no guarantees on her/his success, as her/his progress, participation in, and results from the program depend on her/his actions and forces outside the organization's control.

3. The Client wishes to participate in a Program, and Black Pretty and Paid, LLC wishes to enroll Client in a Program on the terms in this Agreement. The parties agree:

i. OFFER TO CONTRACT. This Agreement is an offer to contract with Black Pretty and Paid, LLC. By signing your application, if applicable, and executing this Agreement, you irrevocably agree that if the company approves your application to participate in the 6-Month 1:1 coaching program by counter-signing this Agreement then the Agreement is a contract between you and the company, and applies to your participation in the Program. In order for things to run smoothly and for your experience to be most effective, we have to have some terms and conditions for every participant ("Client") to agree to ahead of time. Below are the duration of your participation with Black Pretty and Paid, LLC. ("Company") in the 6-Month 1:1 coaching program ("Program"), the Customer agrees to compensate the company for the enrollment in the program as delineated herein below:

_____ I understand that refunds are not available. [initial here]

WHAT IS NOT INCLUDED

No Out-Of-Scope Services. If it is not listed in this agreement, it is not included.

TERM

The Program runs for 6-Months starting on 1/1/22.

WHAT IS GUARANTEED

1. Access to bi-weekly to monthly coaching calls;
2. Access to your Membership Facebook Group [optional];
3. Access to our client Google Drive/Portal;
4. Pricing Strategy
5. Customer Acquisition Support
6. Customer Journey Clarity
7. 6-Month 1:1 coaching program

WHAT IS NOT GUARANTEED (RISK OF LOSS)

The client understands the services are offered on an “as-is, where-is” basis, without any implied or express warranty as to its performance or to the results that may be obtained by using the services. This limited warranty is the only express warranty made to you and is provided in lieu of any other express warranties (if any) created by any documentation.

You are receiving space and support in this service program, but not guaranteed results in your business. You acknowledge that no one has guaranteed business, financial, or other results from purchasing this package.

Business profitability or the lack thereof is greatly dependent upon individual decisions, abilities, and general market forces, and the Company makes no guarantees or warranties that the Deliverables will result in revenue or profits. The Company is in no way responsible or liable for your use of the Deliverables in building a business. The risk of loss in business can be substantial.

By signing this Agreement, you acknowledge that you assume all risks and liabilities related to your business, including the loss of funds paid under this Agreement.

_____ I understand that terms stated. [initial here]

THE PRICE AND PAYMENT TERMS

The Total Price Of This Package Is \$6,000 paid in full.

DEFINITION OF A COACH

Please Note: A coach is not a counselor, therapist, consultant, or advisor; a coach can help you clarify whether to seek counsel, therapy, consultation, or advice.

Black Pretty and Paid, LLC team members, endorse seeking therapy if needed. We strive to create an environment of mentally healthy business owners and professionals.

Our role

- To help you gain clarity and focus on what you want and how to take action to achieve it.
- To support you as you move through obstacles toward meaningful goals.
- To create structure and clarity throughout the entire process.

Your role as a client or community is

- To be an engaged, willing partner with me.
- To be ready to look at things in a new way can sometimes be uncomfortable.
- To take action to meet the goals you have promised.
- To be interactive and prepared for sessions and community activities.

1. **Refunds:** Due to the nature of our services, all digital products and paid fees are non-refundable. Our Client Satisfaction Specialist can be reached at iam@blackprettyandpaid.com with the subject line: "Client Satisfaction Specialist Request" to inquire about any challenges you may have paid for your service. Our ***company reserves the right to approve or deny any refund requests on services rendered within reason.***

NOTE: Payment is due to whether or not you attend your sessions or community-related activities.

2. **Office Hours Sessions:** Sessions are by Zoom, phone, or in-person, or an agreed-upon location. Our offices hours are Tuesday - Thursday from 9 am - 4 pm EST. Any needs outside of our office hours will be addressed within 24-72 hours or the next business day.
 - o You are permitted to [schedule](#) any authorized sessions with our booking link at www.blackprettyandpaid.as.me contingent upon your service/membership package. If you do not see times that work for you

that month, please reach out to a staff member
atiam@blackprettyandpaid.com.

- **Session and Community Activity Preparation:** You initiate each session's call or zoom entrance. You are responsible for saving your Zoom Link and adding your session times and dates to your calendar. Black Pretty and Paid, LLC is not obligated to send reminders for scheduled recurring appointments. Please keep track of your calendar and show up ready for your call with all your equipment. We recommend you be in a quiet place with minimal distractions. Children are permitted at sessions. Black Pretty and Paid, LLC may reschedule in writing with 24 hours' notice if there is a scheduling conflict.
 - **Grace Period:** There is a 5 minute grace period offered at the beginning of each session. Once that time passes, if Black Pretty and Paid, LLC receives no contract from the client, the client forfeits that session, and payment is non-refundable. It can only be credited to a rescheduled session.
 - Besides [emergencies](#) or prior notice, Black Pretty and Paid, LLC charges in full for sessions missed without 24 hours' notice.
3. **Between Sessions:** Please be in touch as often as you'd like, primarily through [email](#), [text](#), or [Community Channels/Facebook Group](#). Please allow 24 hours for a response; If the topic warrants additional paid coaching time or a service upgrade, the client would be aware of the add-on fee associated with their request.
4. **Referrals:** *Become a Black Pretty and Paid referrer and share our services with high-achieving interests. You will receive up a percentage for each client, or community member referred when their service is secured. You must be signed up as an affiliate to receive payouts. We prefer you warmly introduce your referral via email or ensure that your referral mentions your name before starting service.*
5. **Renewal:** This agreement is renewable and can be upgraded, with terms agreed upon in writing by email.
6. **Termination:** If need be and with 14 days' notice, we may agree in writing to terminate this agreement at any time, effective after the current month's payment.
7. **Ethics:** Black Pretty & Paid University Program Instructors, Coaches, and Affiliates operate in complete integrity and confidentiality.
8. **Confidentiality:** We keep your coaching relationship confidential unless otherwise stated in written communication.

9. **Photo Release:** Black Pretty & Paid University may display your headshot, testimonials, or business highlights for advertising, display, website, and internet promotion at our discretion. *Please note, you have the right to decline your photo release. In your onboarding packet, please make this note in the designated space.

Sign your agreement digitally [here](#).

You electronically sign this agreement by agreeing to the terms and conditions.