



## **Vendor FAQs**

- Q. Where are the bathrooms located?
- A. Gordon Theater, Barry Art Building on 47th., Starbucks in the TED, the ODU P.O.D.
  
- Q. Where do I dump my trash after the market?
- A. Please take out what you bring in
  
- Q. Where do I park?
- A. Vendors and customer are allowed to Park in the free garage on 45th and 46th street, 2nd Floor Only
  
- Q. Can I sample my products? NO ALCOHOL
- A. Yes, as long as it is in the Covid guidelines. For example, Use gloves, single use containers, and pre-package your sample.
  
- Q. Can I bring my dog?
- A. Yes, as long as your dog is on a leash and you are NOT a food vendor

- Q. Can I come to the market if I haven't reserved a spot in my Portal?
- A. For the year 2021, YES you can come last minute. As long as we have space available. Don't just show up, PLEASE contact us on Instagram or via email first!
- Q. Can I ask a market volunteer to watch my booth and take money from customers while I take a break?
- A. No, your booth is your responsibility
- Q. What if I show up late to the market due to unforeseen circumstances?
- A. Just communicate that to the market manager/organizer. You can contact us on Instagram messenger or Email: [marketonmonarch@gmail.com](mailto:marketonmonarch@gmail.com)
- Q. Can I leave the market early?
- A. Yes, but please notify the market manager/organizer before the market starts. Because of the road blockages, You will not be able to access your market space with your vehicle.
- Q. What if the market is cancelled due to the weather?
- A. If at any time the market manager decides to cancel the market due to unforeseen bad weather, ALL vendors are given a credit market date of choice.
- Q. What if I forget or miss my market day due to personal reasons, do I get a refund or credit date?
- A. NO refunds or credit date is given unless the market is cancelled by the market manager/organizer.

### **Reminders:**

- Must have sanitizer at your table
- Clean up after market- no waste zone
- Before leaving, check out with the market volunteers.
- Bring your own light source (battery operated is ideal) during the season where it becomes darker earlier. We don't have the capacity to have all vendors on electric outlets. Food vendors that need electricity are first priority.
- Don't forget your tents weights on those windy days!
- ALL FOOD VENDORS MUST HAVE A LIABILITY LICENCE AND BUSINESS LICENCE AND MUST HAVE VERIFICATION ON HAND AT MARKET!