



HOUSEHOLD TIPS AND INFO

We strive to provide a 5-star experience! If you encounter any issues during your stay, please let us know.

ESSENTIALS



WIFI: MaidstoneVilla
PASSCODE: wisemall441



Use your booking platform
app for communication.



EMERGENCIES: call 911
Osceola Sheriff: 407-348-2222
RamCo Security: 407-212-6816

HOUSE RULES



No parties or gatherings.



No pets allowed (of any kind).



No smoking allowed (of any kind).



Please respect curfew. Community quiet time is
10pm to 7am.



Trash must be bagged. Loose trash is not
accepted and subject to a fee.



Please clean up spills and messes.

CHECK-OUT @ 10am

Please complete all required check-out actions and vacate the property by check-out time. Late check-outs will be subject to a fee.



Place all used/dirty towels, wash cloths, etc. in the laundry area.



Load any dirty dishes in the dishwasher and start cycle to clean.



Remove and/or dispose of all food items in fridge, freezer, cabinets, etc.



Bag all trash and place in trash bench by the front entrance.



Please DON'T re-make beds. No need to strip them.



Return furniture, electronics, décor, etc. to original locations.



Double check all drawers, cabinets, under beds, etc. to make sure you have all belongings!

RATINGS

Short-term rentals ratings are **NOT** the same as hotels or restaurants!! If a host average falls below a 4.7 average, the account could be deactivated and future stays would be cancelled. Your review seriously impacts us and our future guests!

***** (5 Stars) = We enjoyed our stay, any issues were minor in nature or were addressed.

**** (4 Stars) = Several moderate issues, none were addressed; we did not enjoy our stay.

*** (3 Stars) = Many major issues; none were addressed; our vacation was ruined.

** (2 Stars) = Shut it down, no one should rent this home, ever.