

BMW of North America Group University

FastTrack Program Tuition Reimbursement Frequently Asked Questions (FAQ)

Q. Who is eligible for tuition reimbursement?

A. All FastTrack graduates who successfully complete the program and are hired at a BMW/MINI Dealer Center can apply for tuition reimbursement.

Q. How do I apply for tuition reimbursement?

A. You can apply for tuition reimbursement through BMW's website: <https://www.bmwstepconnections.com/>.

*You will need access to the website prior to log in.

Q. How do I get access to www.bmwstepconnections.com?

A. Email the BMW STEP Specialist for access to the website.

Contact: Lynne.Boyd@bmwna.com

Q. Will I receive my entire tuition back when I apply for tuition reimbursement?

A. No, BMW will provide tuition reimbursements to FastTrack Graduates hired by a BMW/MINI dealer center in 12 equal payments, paid out on a quarterly basis over 36 months.

*You need to apply for tuition reimbursement twelve times, every 3 months to receive your maximum payout if you are still employed by a BMW/MINI dealer center.

Q. How long will it take to receive my tuition reimbursement payments?

A. Payments are processed every three months if a valid application is submitted and approved by your BMW/MINI dealer center manager.

*Please note processing time may take an additional 4 weeks to receive payment.

Q. What does manager approval mean?

A. Your BMW/MINI dealer center manager must approve your tuition reimbursement request prior to payment being dispersed.

* Your manager will receive an email to confirm your employment each time you submit a tuition reimbursement request.

Q. How will I receive my tuition reimbursement payment?

A. You will receive a check via mail to the address you provided on your www.bmwstepconnections.com profile.

* Please be sure to update your address if any changes to ensure you will receive your payment.