



## 5 Steps to Fast Platform Success

1

### SET UP

Choose a **Practice Champion** to be your Covetrus Platform expert.

**Protect your login** and keep that info handy for easy access.

**Set your preferences** under “Settings” on the Platform to customize your Platform experience.

2

### CLIENT ENGAGEMENT PROGRAM

Set a date for your “Welcome” **email** introducing clients to your online pharmacy.

**Opt-in to client engagement emails** so clients learn about coupons and instant savings.

3

### DIGITAL PRESCRIPTIONS

Learn **HOW** and **WHEN** to create a **digital script**. Ask your Covetrus Platform Specialist to show you how easy it is to:

- Create and approve a new script
- Generate refills and renewals
- Reduce client walkouts

4

### THIRD-PARTY FAXES

**Start competing with the big-box retailers!**

The Platform’s “fax toggle” is a one-click solution to remind your clients about your pharmacy and build compliance.

5

### CONNECT WITH A PLATFORM SPECIALIST

Have new team members or more questions? Visit [info.covetrus.com/customer-training](https://info.covetrus.com/customer-training) to check in with your dedicated Platform Specialist!

