



# Safety Alert

Scope: Americas  
Applicability: Ground  
Issued on: 4Feb25

## Cabin Door Opening

- **PURPOSE:** This alert has been created to reiterate WFS policy and procedures for opening of aircraft doors. It is company policy that WFS employees are to NEVER OPEN an aircraft door from the inside of an aircraft.
- **WHY:** A recent event revealed that employees have been allowed to deviate from this policy which caused in an aircraft damage due to failure to identify that the door had not been disarmed resulting in a slide deployment. Further investigation has identified several other WFS locations are deviating from this policy.
- **HAZARD IDENTIFIED:** Opening of cabin doors from the interior of the aircraft can cause inadvertent slide deployment which is considered aircraft damage and renders the aircraft out of service and creates service disruption (flight cancellations). Inadvertent slide deployment also has the potential to cause personal injury.
- **PROCESS OUTLINE:** Only perform duties that you are fully trained to carry out. Some carrier training may lead to an assumption that WFS employees are allowed to open doors from inside the cabin. WFS Leadership must ensure through CBT and OJT sign-off that this WFS policy is communicated and adhered to. It is NOT PERMISSIBLE to utilize the R1 door for disposal of water, ice or any other item.
- **REMEMBER:** Only do what you have been trained to do. Training must be fully documented (CBT and OJT) through a designated evaluator or instructor. NEVER open a cabin door from the interior of the aircraft. Notify a Supervisor, flight crew or maintenance personnel if you are ever unsure of what to do.

