

# William Aprizio de Jesus

*PRODUCTION ENGINEER*

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## PROFESSIONAL PROFILE

I am a production engineer with over five years of experience in project management, operational efficiency, and quality improvement. I have created reports and dashboards to help teams make better decisions and manage projects to ensure they were completed on time and to budget. I am adept at collaborating with cross-functional teams and, on previous projects, have ensured that industry standards like ISO 9001 and ISO 14000 were met. I am skilled at organizing tasks, managing suppliers, and leveraging innovative solutions.

## SKILLS

- Complex Problem Solving
- Customer service
- Documentation and Reporting
- Data analysis skills
- Excel Spreadsheets
- Microsoft Office
- Leadership
- Planning & Organizing
- Problem Resolution
- Proficient in English
- Project Coordination
- Project Management
- Quality Assurance
- Time management
- Software Proficiency (MS Excel, VBA, MS Project, SAP, and SolidWorks)

## EDUCATION

Project Management 2023-Current  
Greenwich College Melbourne

Green Belt in Lean Six-Sigma 2020  
EDTI School

Bachelor of Production Engineering 2014-2019  
UniMetrocamp University Center

## LANGUAGES

- **Portuguese:** Native (Fluent in speaking, reading, and writing)
- **English:** Intermediate (Proficient in speaking, reading, and writing)
- **Spanish:** Basic (Familiar with speaking, reading, and writing)

## PROFESSIONAL EXPERIENCE

### FLOOR SUPERVISOR

**Botticelli restaurant**, Brighton VIC 3186 - Jan-2022 to Out 2024

- *Led and supervised a production team, ensuring tasks were completed efficiently and safely.*
- *Monitored production processes to meet quality standards and implemented quality control procedures.*
- *Optimized workflow by identifying and addressing bottlenecks, leading to improved production efficiency.*
- *Ensured compliance with health and safety protocols, conducted safety briefings, and managed workplace hazards.*
- *Oversaw inventory management, coordinating with procurement to maintain necessary stock levels and reduce waste.*
- *Acted as the main communication link between the production floor and upper management, providing regular reports on output and quality.*
- *Trained new employees and provided ongoing training to team members, encouraging professional development.*
- *Resolved production issues quickly and effectively, collaborating with other departments to ensure smooth operations.*

### QUALITY INSPECTOR

**Flamboyant Group** - Campinas, Sao Paulo, Brazil - Oct/20 to Jan/22

- *Developed and maintained dashboards in MS Excel using macros to analyze quality metrics and close results.*
- *Managed projects using MS Project, ensuring adherence to timelines and quality standards.*
- *Oversaw supplier contracts, including quoting, issuing, and following up on orders to maintain supply chain efficiency.*
- *Conducted tax regularization analysis and processed requests via TOTVS.*
- *Led continuous improvement projects, focusing on process optimization and efficiency gains.*
- *Managed actions to reduce order lead time, improving delivery schedules.*
- *Coordinated team efforts and managed deadlines to ensure project milestones were met.*
- *Handled incoming and outgoing service calls using ServiceNow, ensuring timely resolution of issues.*

### SUPPLEMENTS ASSISTANT

**Educational Kroton** - Valinhos, Sao Paulo, Brazil - Mar/19 to Feb/20

- *Developed and optimized administrative processes to improve office efficiency and achieve organizational objectives.*
- *Monitored project team performance, providing feedback to ensure alignment with project goals.*
- *Analyzed competitive pricing, product offerings, and market trends to inform decision-making.*
- *Maintained high-quality standards, reducing downtime and maximizing revenue opportunities.*

- *Scheduled meetings, check-ins, and appointments for team members and supervisors to ensure smooth operations.*
- *Proposed, reviewed, and approved modifications to project plans, ensuring alignment with client expectations.*
- *Managed project progress, ensuring timelines and quality requirements were met through close attention to detail.*

## **ENGINEERING PRODUCTION INTERN**

**Pirelli S/A** - Campinas, Sao Paulo, Brazil - Jan/17 to Jan/19

- *Created and maintained daily management reports using MS Excel with VBA, streamlining data analysis and reporting processes.*
- *Utilized quality tools including Flowcharts, Control Charts, Ishikawa Diagrams, Check Sheets, Histograms, Dispersion Diagrams, and Pareto Diagrams to analyze and improve production processes.*
- *Analyzed operation flows and procedures to identify inefficiencies and implemented measures to enhance process effectiveness.*
- *Developed and implemented controls for measuring process results and created action plans to address identified issues.*
- *Assisted in ensuring compliance with GMP standards and procedures, including performing non-compliance reports and carrying out process tests.*
- *Planned, implemented, and managed department improvement projects using MS Project, ensuring alignment with project goals and timelines.*
- *Updated, prepared, and reviewed documents related to the Quality Management System; conducted 5S and GMP training sessions.*
- *Participated in internal and external audits (ISO 9001, ISO 14000, IATF 16949) to address non-conformities and promote quality culture.*

## **VISA AND WORK PERMIT**

### **Student Visa (Subclass 500)**

**Valid Until: May/2025**

*Authorized to study full-time and work up to 40 hours per fortnight during the academic term, and unlimited hours during scheduled breaks.*