



CANCELLATION POLICY

- When you make your appointment, you agree to this policy.
- All new and existing clients will be subject to adhere to this policy and will be required to register a valid credit card when scheduling their appointment.
- Same day cancellations take place within the hours of operation. Hours are subject to change but will be announced via social media, physical posting or via email newsletter.
- No call/no shows are clients who do not appear for their scheduled appointment and will be charged 100% of applicable service fee at the end of office hours that day.
- Same day cancellations will be charged 50% of the applicable service fee.
- Passes on cancellation fees will only be given on case by case basis, if physician's note is provided; or if suddenly quarantined due COVID-19 exposure, possible exposure, and/or symptoms
- Terms subject to change, clients will be notified with scheduling software changes.