

Safety Bulletin

Scope: Americas
Applicability: All LOBs
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Weight and Balance

Weight and Balance Video:



As we go into the busy summer travel season, it is with the upmost importance that we guarantee the accuracy of weight and balance information for both our narrow body and wide body customers. To that end, here are some general practices that ensure we are providing accurate data to our customers:

- **Always confirm** that cargo compartments are empty (or through load is accounted for) prior to commencing any loading. This should be done, even when the offload information indicates the compartment is empty.
- **Always confirm** that the entire ramp team is aware of the planned upload.
- **Always confirm** that locks, cargo systems and cargo nets are in proper working order and utilized as required. Any non-working components must be immediately communicated to the air carrier.
- **Always confirm** that any deviations from the Cargo Load Plan (CLP) are approved, prior to changing the load.
- **Always confirm** that commodity/ULD counts, and bin/position locations are correct, prior to close-out.
- **Always confirm** (physically) that all cargo locks have been raised and secure.
- **Always ensure** that the loading supervisor signs/confirms the aircraft was loaded as planned.
- **Immediately communicate** to the air carrier when any discrepancy or error is discovered.

By focusing on these items, we not only ensure that all flights have been safely loaded but also ensure maximum operational integrity.

