

# Social Media and Marketing Coordinator

Reports to: Director of Philanthropy and Communications Status: Part-time, hourly Location: Orlando, FL - Hybrid

#### **Position Summary:**

The Social Media and Marketing Coordinator is responsible for creating and coordinating the production of all social media content and assisting with marketing activities to increase stakeholder engagement and e-commerce business.

# The Social Media and Marketing Coordinator for One Purse will direct the following key areas of responsibility:

#### Content:

Possess an in-depth knowledge of all relevant social media, marketing and stakeholder communication platforms and maintain awareness of changing trends and formats. Current platforms used: Facebook, Instagram, LinkedIn, Mailchimp, Bloomerang and WordPress

- Produces and publishes all social media content
- Participates in creating and executing email marketing content, blog, monthly newsletter, website copy and annual report
- Resources all external content needs, including photography, graphics and video
- Coordinates marketing collateral and presentation designs, edits and maintenance
- Updates website with simple design and content edits as needed

## **Engagement:**

Responsible for increasing social media and community engagement

- Provides timely and relevant feedback
- Fosters brand awareness through relevant digital interactions
- Participates in building and executing campaign initiatives to increase awareness and champion engagement
- Initiates activities aimed at increasing influencer awareness and followers

#### **Reporting:**

Analyze available metrics for marketing, social media and email campaigns and activities

• Assesses key performance indicators and implements initiatives to increase purse donations and revenues, acquisition of donors, community engagement and customer retention

## Integrated Communications:

Demonstrate proficiency on existing platforms, understand related integrations and maintain a strong level of aptitude and agility for learning and integrating with new technologies.

## **Position Requirements:**

- 1. Bachelor's degree in Communications, Digital Marketing, related field or comparable work experience
- 2. Minimum 2 years of experience working in marketing and communications
- 3. Experience with automated workflows
- 4. Proficient with relevant social media platforms, Mailchimp and WordPress
- 5. Ability to work occasional evenings, early mornings and weekends as job requires

# Competencies:

# • Technical Expertise

Has experience in using social media, scheduling, email marketing, and website platforms and programs

Ability to use spreadsheets for analyzing and reporting data Graphic design skills

# • Decision-Making Ability

Establishes priorities decisively for themselves Has a strong sense of where to go next Able to organize work flow to meet priorities and deadlines Works positively and effectively in ambiguous circumstances Quantifies the influence that major decisions are likely to have

# Growth Minded

Self-starter who seeks opportunities for personal growth Ability to receive and grow from constructive feedback Encourages growth in others through healthy communication in staff meetings, employee reviews, and all internal facing relationships

# • Teamwork and Delegation

Ability to build rapport and collaborate with others within organization and community Builds "bridges" with others to maximize cooperation and consistency Invites input from others with different experiences or perspectives Gives clear and easy-to-understand instructions

## • Results Focus

Has a clear set of targets and priorities Is quick to identify and end wasted effort or effort that does not produce valuable results Demonstrates consistent enthusiasm for achieving results

Written and Verbal Communication
 Varies style to meet the needs of different audiences
 Is clear and informative in all communication and comfortable speaking with One Purse
 Champions, i.e. Business & Community Partners, donors and volunteers
 Shows attention to detail, providing content free of grammatical or spelling errors
 Ensures that all communications represent the brand and values of One Purse

Forward Resume to <u>Admin@onepurse.org</u>. 213 N. Mills Ave Orlando, FL 32801 Onepurse.org



## Mission, Vision, Values

#### Mission

One Purse empowers survivors of sex trafficking to build healthy and sustainable lives.

#### Vision

Every survivor of sex trafficking has access to resources to embrace freedom and a hope-filled future.

#### Values

- Serve all with dignity and respect
- Celebrate beauty refined through brokenness
- Do hard things with grace and perseverance
- Collaborate for hope and freedom