

VANGUARD

ems anywhere



All EMS Systems are different when it comes to monitoring performance indicators such as loss control, system status, on-time service delivery, compliance and other areas that can directly influence efficiency, cost, revenue, and customer satisfaction.

What is Vanguard?

Vanguard provides operational level data in real-time to supervisors and managers anywhere with internet access.

Vanguard allows you to do the following:

- Integrate with your CAD/Tracking systems
- ePCR data integration
- Real Time QA/QI
- Configure event based push alerts

CAD View

View your CAD from your phone, tablet or browser, without needing to log into your CAD Application.

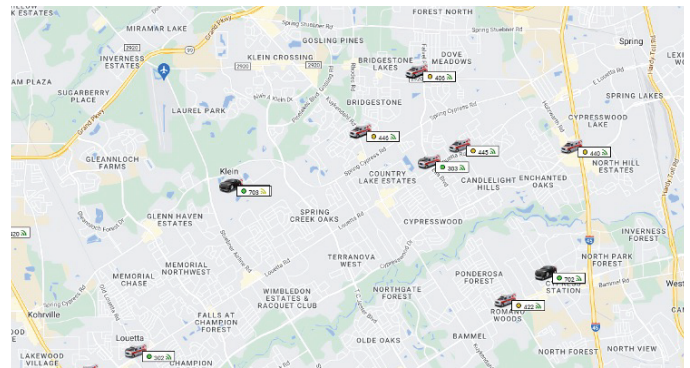
- Unit map with real-time status and locations
- AVL history for shift and each trip
- Open/pending trips
- Vehicle and crew information
- Detailed trip information
- PCR status on every trip

Push Alerts

We know you are busy. Let Vanguard keep an eye on your system and set up event-based notifications to alert you of critical operational events. Notifications can be set up globally for the operation and personalized for each user.

Here are some examples of our push alerts:

- System Level
- Calls Holding
- Response Compliance
- Status Delays
- Missing PCR

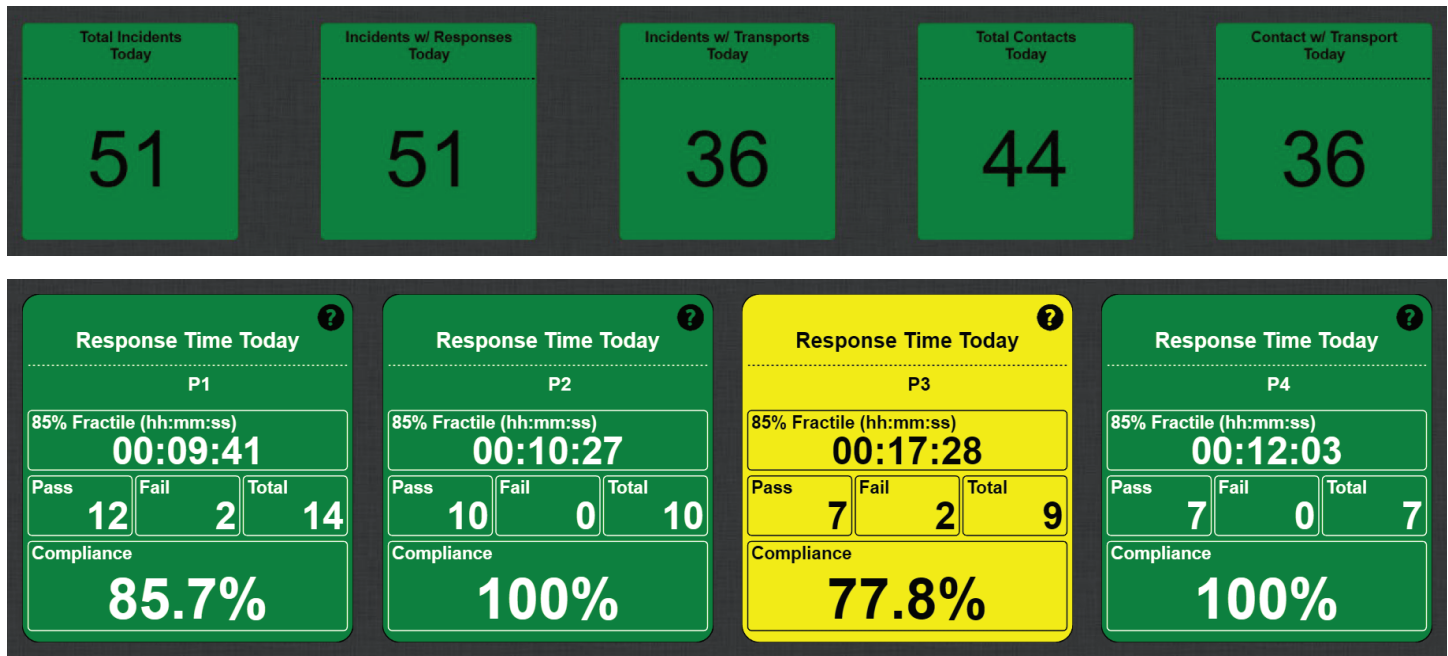


for more
information

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Dashboard Vital Signs

The vital signs items are real-time, situational items. They give you awareness gauges of your data.



Analytics

Analytics are reports you run within Vanguard. We offer standard and custom reports, which will be generated from any data source that you provide.

Lost Hours by Resource (Yesterday)

