

EA ENROLLMENT FAQ

- ▶ If you transfer EA to the MyBMW app, the premium offer code will no longer be valid on the EA App.
- ▶ At this time, only one account per vehicle. If multiple people want to use the free charging benefit, they will have to be logged into the same BMW ID on their phones.
- ▶ The only way to enroll an i7 customer is through the MyBMW app.
- ▶ You always need to put a credit card in during enrollment as you will only be charged if you go into idle fees or beyond the complimentary timeframe.
- ▶ Charging issues? Call Electrify America
- ▶ App Migration issues? Call (855) 236-1025

