

LE COUTURE BLOOM'S GUARANTEE:

Gardening success is a shared responsibility. We assume full responsibility for delivering healthy, true-to-name plants and bulbs, along with planting and care instructions so you will know how to care for your new plants. We trust you to be responsible for planting promptly, following the growing information provided with your plants and on our website, as well as giving your plants appropriate care.

We guarantee that the bulbs and plants you receive will be:

- **Healthy Plants:** Top size and in prime condition.
- **Responsibly Grown:** Never taken from the wild.
- **True to Name:** The varieties you ordered & clearly labeled.
- **Supported By:** Simple planting instructions & detailed growing guides.

Some of the bulbs, perennials and potted plants we offer are easier to grow than others. Every plant is a weed somewhere on earth and will be native in one of the endless microclimates, making that plant incredibly easy to grow.

Because of the differing environmental conditions, we cannot be assured that Mother Nature will treat them perfectly. We make every attempt to educate our customer on how to succeed with our extensive growing instructions on our website. We cannot guarantee that you will not get weeks of cold rain just after your spring planting, and then a freeze. The same goes for record heat, pests, etc. These things are not the fault of the plants and we do not replace plants that are lost for reasons out of our control.

For greatest success, please open the package immediately, inspect your purchase, and read our detailed growing guides. This is critical to robust plants that flower with profusion!

Lost, Stolen, or Damaged Packages:

*Claims for packages marked as "delivered" must be filed after 2 days and before 10 days from the date the package was marked "delivered." Claims for packages presumed to be lost (where the status is not "delivered") must be filed after 5 days and within 30 days from the last status update.