

TECHCONNECT APP: DESKTOP VERSION

In response to requests by technicians who are not permitted to use mobile devices while in the workshop, a desktop version of the TechConnect app is now available.

The desktop version is not a replacement for or intended to compliment the mobile app. Unless not permitted at your location, the mobile version should always be used as it will provide a more robust user experience.

The desktop version contains most, but not all functionalities of the mobile app. The desktop version will allow you to view posts, make comments, and download post attachments. The desktop version will not send you post notifications, or provide links to TIS, TSARA, AIR, etc.

Desktop Version Installation:

Prerequisites for Installation:

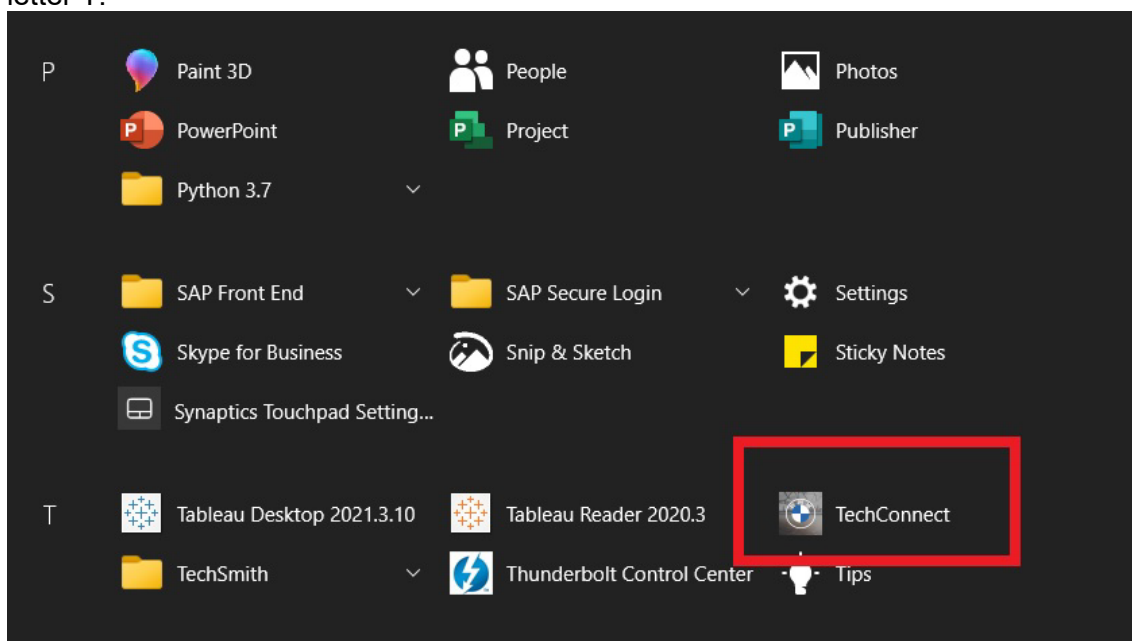
1. Administrator rights on the PC the desktop app will be installed on.
2. The latest updates for Windows 10 are installed. At the time of this publication, Windows 10 version **20H1** or **20H2** is the minimum version required.

Windows specifications

Edition	Windows 10 Enterprise
Version	20H2
Installed on	11/19/2021
OS build	19042.1889
Experience	Windows Feature Experience Pack 120.2212.4180.0

Installation Steps:

1. Download the file "Techconnectdesktop.zip" found in TIS>Technical Documentation>TechConnect
2. Open the zip file and double-click the installer "techconnectdesktop.appinstaller"
3. Once installation is complete you will find the Desktop APP in your Windows Start Menu under letter T:



4. Double click the app icon to launch.
5. You can right click the app icon and select “Pin to start” to create a Start menu shortcut.

Technical Support

For Mobile App or Desktop App support please contact:

BMW Group Dealer Systems Help Desk:

- Phone Number: 800-877-8144
- Email address: DCSHelpDesk@bmwna.com

General feedback can be sent to: Techconnect@bmwna.com