Mount Carmel Health System



Our team of more than 9,000 employees, 2,300 physicians and 550 volunteers at Mount Carmel Health System is committed to the quality care of our patients and their families. Together, we serve more than a million patients each year.

Mount Carmel has received local and national recognition for quality of care, colleague and patient satisfaction, community involvement and philanthropy. Mount Carmel is also dedicated to education, with offerings that include ongoing continuing medical education opportunities, six physician residency programs, and one of Ohio's largest undergraduate, graduate and doctor of nursing programs.

Each year, Mount Carmel provides tens of millions of dollars in uncompensated benefits to the community. We are also actively engaged in the community through business, civic and social service organizations and through our financial support of other not-for-profit organizations and social services agencies.

Mount Carmel is a proud member of Trinity Health, one of the largest Catholic health care delivery systems in the nation.

Leadership

Lorraine Lutton, FACHE

President & Chief Executive Officer

Nicholas Kreatsoulas, DO, FACEP

Clinical Operations Officer

Jerry Mansfield, PhD, RN, NEA-BC

Chief Nursing Officer

Andy Priday

Chief Financial Officer

Diane Doucette, MBA, RN

President & COO, Mount Carmel St. Ann's,

Mount Carmel New Albany

Scott Wilber, MD, MPH

Interim President & COO, Mount Carmel East

Tauana McDonald

President & COO, Mount Carmel Grove City

Amanda McCullouch

Interim Chief Human Resources Officer

John Lawson

Chief Information Officer

Brian Pierson

VP, Community Health & Well-Being

Dan Hackett, Esq.

General Counsel

Christie Santa-Emma

Chief Compliance Officer

Michael Moran

President, Mount Carmel Medical Group

Jack Randolph

President & CEO, MediGold

Deanna Stewart

President, Mount Carmel Foundation

Allan Hoffman, Ph.D.

Interim President, Mount Carmel College of Nursing

FY21 Key Statistics

- » 1,000,000 patient visits
- » 7,400 urgent care visits
- » 60,000 admission & observations
- » 189,000 emergency department visits
- » 497,000 outpatient registrations
- » 9,000 colleagues
- » 2,300 physicians
- » 550 volunteers

Patient Diversity

Most requested interpreting services for the health system are Nepali (36%), Spanish (32%) and Somali (21%).

Facilities and Services

- » Hospitals
- » Primary & Specialty Physicians
- » Ambulatory Care Centers
- » Emergency Care Network
- » Urgent Care Centers
- » Fitness & Health Centers
- » Surgery Centers» Wound Centers

- » Women's Health Centers
- » Home Services
- » Rehab
- » Imaging & Lab
- » Hospice & Palliative Care
- » Behavioral Health
- » Community Outreach
- » Insurance Plan

Mount Carmel Grove City / Mount Carmel Franklinton





Mount Carmel Franklinton



Mount Carmel Grove City

At Mount Carmel, we are redefining and transforming our health system — how we work and think, and how we care. The projects at Mount Carmel Grove City and Mount Carmel Franklinton are a small part of this vision.

With growing demands for healthcare in Grove City, Mount Carmel responded by transferring impatient services at Mount Carmel Franklinton (formerly Mount Carmel West) to the community's first full-service hospital — Mount Carmel Grove City. This 210-bed hospital features a Bariatric Center of Excellence, Primary Stroke Center, a 24/7 Emergency Department, Heart and Vascular Services, Maternity Care — including a Level III NICU managed by Nationwide Children's Hospital, integrated procedural floor for inpatient and outpatient surgeries, and a comprehensive cancer center.

Mount Carmel Franklinton will focus on health and wellness and feature a full-service, 24-hour Emergency Department, and outpatient services including chronic care clinics, women's health, primary care, lab and imaging. In addition, the Mount Carmel Franklinton Campus will be a vibrant educational campus and serve as the centerpiece of a shared revitalization effort that includes the city of Columbus.

Leadership

Tauana McDonald President & COO

Loren Leidheiser, DO, FACEP, FAAEM Chief Medical Officer

Denise Minor, DNP, MSN, RN, NEA-BC Chief Nursing Officer

FY21 Key Statistics (Mount Carmel Franklinton)

- » 20,143 Admissions
- » 19,425 Emergency visits
- » 287 Licensed beds
 - 166 Adult med/surg
 - 29 Adult special care
 - 26 Level I newborn
 - 19 Level III newborn
 - 29 Level III obstetrics
 - 18 Psychiatric
- » 1,841 Employees
- » 49 Volunteers

Patient Diversity (Mount Carmel Franklinton)

Most requested interpreting services are Spanish (61%), Somali (26%) and American Sign Language (10%).

FY21 Key Statistics (Mount Carmel Grove City)

- » 9,584 Admissions
- » 33,010 Emergency visits
- » 253 Registered beds
 - 126 Adult med/surg
 - 42 Adult special care
 - 42 Level I newborn
 - 16 Level III newborn
 - 27 Level III obstetrics
- » 1,787 Employees
- » 120 Volunteers
- » 1,372 Medical Staff (MCGC/MCE combined)

Patient Diversity (Mount Carmel Grove City)

Most requested interpreting services are Spanish (58%), Somali (23%) and American Sign Language (15%).

Mount Carmel East





Mount Carmel East offers a wide variety of highquality services and continues to grow along with the needs of the communities it serves. We have made an ongoing commitment to provide our patients with access to the most experienced and talented medical providers and state-of-the-art technology, helping set our facility apart. Our hospital features a fully integrated Heart & Vascular Center, a Comprehensive Stroke Center, a dedicated Women's Health Center, maternity center, a Network Cancer Program and a comprehensive orthopedics and spine program. We are also home to Mount Carmel's Level II Trauma Center, providing critical access to this vital service to the eastern half of central Ohio.

Mount Carmel East has earned Comprehensive Stroke Center Certification — the highest level of stroke certification available — from The Joint Commission and American Heart Association/American Stroke Association. They've also been recognized with the U.S. News & World Report Regional Best Hospital badge and earned "high performing" ratings in heart failure, colon cancer surgery, COPD hip replacement and knee replacement procedures.

Leadership

Scott Wilber, MD, MPH Interim President & COO

Scott Wilber, MD, MPH Chief Medical Officer

Abby Nguyen, RN, BSN Chief Nursing Officer

FY21 Key Statistics

- » 19,621 Admissions
- » 64,865 Emergency visits
- » 483 Registered beds
 - 278 Adult med/surg
 - 88 Adult special care
 - 50 Level I newborn
 - 15 Level III newborn
 - 52 Level III obstetrics
- » 1,700+ Employees
- » 244 Volunteers
- » 1.372 Medical Staff (MCGC/MCE combined)

Facilities

Mount Carmel East has 19 operating rooms, an endoscopy lab, cardiac cath and EP labs, intensive care units, a neuroscience unit with epilepsy monitoring beds and a dedicated observation unit. The Siegel Center for Health Education also is located in Mount Carmel East.

Specialties

Mount Carmel East is known for outstanding neuroscience, orthopedics, cardiac, maternity and emergency services.

Ambulatory Services

Ambulatory services provided include lab and imaging, cancer treatment, physical rehab services, occupational and speech therapy, wound care and women's health.

Patient Diversity

Most requested interpreting services are Nepali (48%), Spanish (37%) and American Sign Language (12%).

Mount Carmel St. Ann's





Mount Carmel St. Ann's has always been the sole, full-service inpatient hospital in northeast central Ohio. But thanks to a recent expansion, it's transformed into a regional medical center with a long list of patient-centered facilities and services.

Today St. Ann's is home to a fully integrated cardiovascular center of excellence with open-heart capabilities, a Primary Stroke Center, a dedicated Women's Health Center, a Maternity Pavilion that welcomes nearly 4,000 new babies every year, an award-winning Network Cancer Program, the first Cyberknife® robotic radiosurgery center in central Ohio and a dedicated orthopedics and spine unit.

These state-of-the-art facilities and capabilities, along with our exceptional team of medical professionals, allow Mount Carmel St. Ann's to provide award-winning, patient-centered care.

Leadership

Diane Doucette
President & COO

Timothy P. Graham MD, MHPE, FAAFP Chief Medical Officer

Don LaFollette, MBA, BSN, RN Chief Nursing Officer

FY21 Key Statistics

- » 15.713 Admissions
- » 51,436 Emergency visits
- » 392 Registered beds
 - 208 Adult med/surg
 - 32 Adult special care
 - 61 Level I newborn
 - 23 Level III newborn
 - 68 Level III obstetrics
- » 1,833 Employees
- » 249 Volunteers
- » 1,094 Medical Staff

Facilities

Mount Carmel St. Ann's has 12 operating rooms, cardiac cath and angiography labs, an outpatient cancer treatment center and an intensive care unit.

Specialties

Mount Carmel St. Ann's has long been known for its maternity care and this tradition continues.

Ambulatory Services

Ambulatory services provided include lab and imaging, cancer treatment, physical rehab services, wound care and women's health.

Patient Diversity

Most requested interpreting services are Nepali (41%), Somali (25%) and Spanish (24%).

Mount Carmel New Albany





Mount Carmel New Albany is a specialty hospital focused on inpatient and outpatient orthopedic, neurologic and musculoskeletal care. The hospital features technologically advanced treatments combined with a unique caring and service philosophy tailored for each patient.

For the fifteenth straight year, Mount Carmel New Albany has received the Guardian of Excellence Award from national healthcare research firm Press Ganey Associates for sustained excellence in patient care. Mount Carmel New Albany has also been recognized with the U.S. News & World Report High Performing Hospital for hip and knee replacement procedures.

Mount Carmel New Albany is proud to host the John N. Insall Traveling Fellowship of The Knee Society and the Hip Society Rothman-Ranawat Traveling Fellowship. The hospital also welcomes nearly 2,000 visitors from more than 160 countries to observe surgical procedures and learn musculoskeletal surgical processes.

Leadership

Diane Doucette
President & COO
Timothy P. Graham MD, MHPE, FAAFP
Chief Medical Officer
Don LaFollette, MBA, BSN, RN
Chief Nursing Officer

FY21 Key Statistics

- » 1,989 Admissions
- » 60 Registered beds, all adult med/surg
- » 250+ Employees
- » 14 Volunteers
- » 197 Medical Staff

Facilities

Mount Carmel New Albany has 10 operating rooms.

Specialties

Mount Carmel New Albany focuses on orthopedic, neurologic and musculoskeletal care.

Patient Diversity

Most requested interpreting services are American Sign Language (45%), Spanish (31%) and Somali (14%).