



Support Line Quick Guide

Use these quick codes to skip phone menus when calling Progressive Leasing.

REQUEST AN APPROVAL LIMIT INCREASE

1. Dial **855-222-0801**
2. Quick code: **301**
3. Reference number + #
4. Customer zip code + #

Possible system responses

- **Approval limit and eligible increase amount:** press 1 to accept the increase
- **Approval limit only:** no eligible increase amount



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Use these quick codes to skip phone menus when calling Progressive Leasing.

INQUIRE ABOUT APPLICATION STATUS

1. Dial **855-222-0801**
2. Quick code: **302**
3. Reference number + #
4. Customer zip code + #

Possible system responses

- **Application is denied** and when customer may apply again
- **Additional documents are needed for further review** and which ones to send
- **Application is approved** and for how much
- **Application is in process:** hold for further updates or call back later
- **Application is in any other status:** call will be routed to Merchant Support