

TechConnect APP Quick Start Guide

Installation:

The TechConnect app is available for both iOS and Android devices. Use the links below on your mobile device to start the install process or scan the QR code with your phone camera.

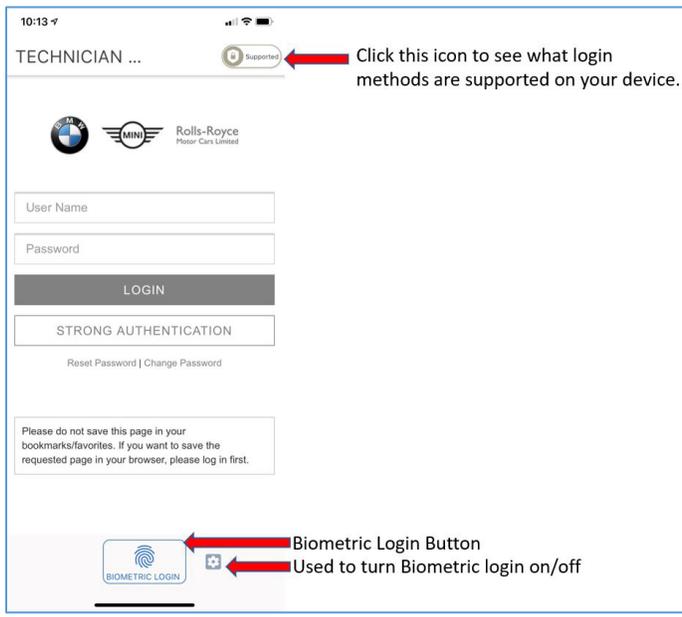
iOS	Android
https://tinyurl.com/TechConnectiOS	https://tinyurl.com/TechConnectAndroid
 A circular QR code for iOS installation. The QR code is composed of black dots on a white background. In the center is a blue square with a white hand icon and the text 'TechConnect'. The outer ring of the QR code is black with white text that reads 'SCAN ME!' repeated around the top and 'SCAN ME!' repeated around the bottom. At the bottom of the QR code, it says 'USE THE CAMERA ON YOUR PHONE'. On the left side, there is a small black square with the word 'FLOWCODE' below it. At the bottom center, it says 'PRIVACY.FLOWCODE.COM'.	 A circular QR code for Android installation. The QR code is composed of black dots on a white background. In the center is a blue square with a white hand icon and the text 'TechConnect'. The outer ring of the QR code is black with white text that reads 'SCAN ME!' repeated around the top and 'SCAN ME!' repeated around the bottom. At the bottom of the QR code, it says 'USE THE CAMERA ON YOUR PHONE'. On the left side, there is a small black square with the word 'FLOWCODE' below it. At the bottom center, it says 'PRIVACY.FLOWCODE.COM'.

Note for iOS users: If you previously installed the app from the BMW dealer APP Store you will need to uninstall the TechConnect APP before installing the latest version from the Apple app store. The BMW Dealer App Store is no longer needed for TechConnect and can also be deleted. Once this step is completed and the app is installed from the Apple store, all app updates will come automatically.

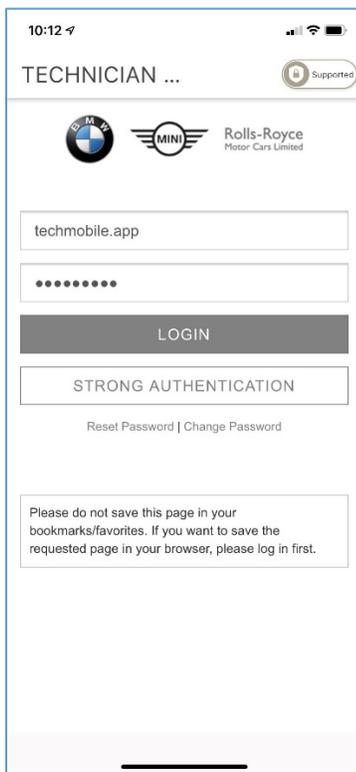
Login:

The app allows you to use the standard login function by inputting your S-Gate ID and password or you can use fingerprint or face recognition to log into the app. Availability of fingerprint/face recognition is dependent on your mobile phone features.

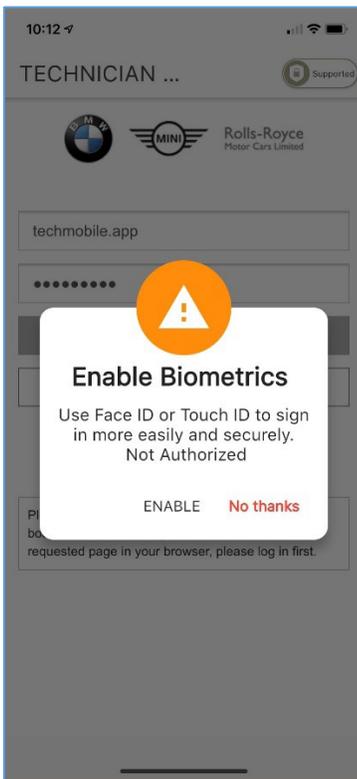
Login Screen:



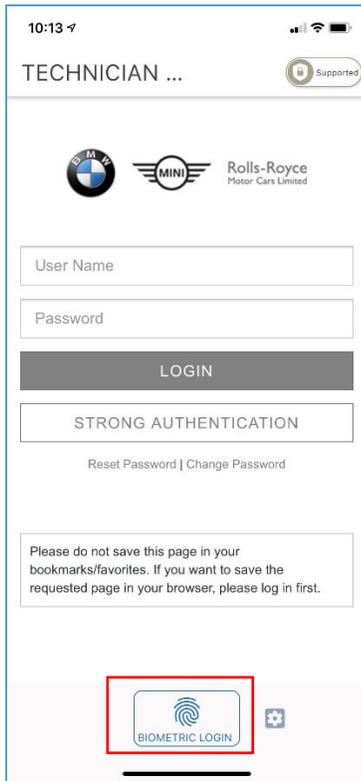
For the first time login you will need to type in your S-Gate ID and Password. After successful login you will be prompted to save your credentials to allow fingerprint/face id for subsequent logins.



After login you will be prompted to enable biometric login.



If you choose to enable the biometric login you can click the Biometric Login button the next time you open the app.



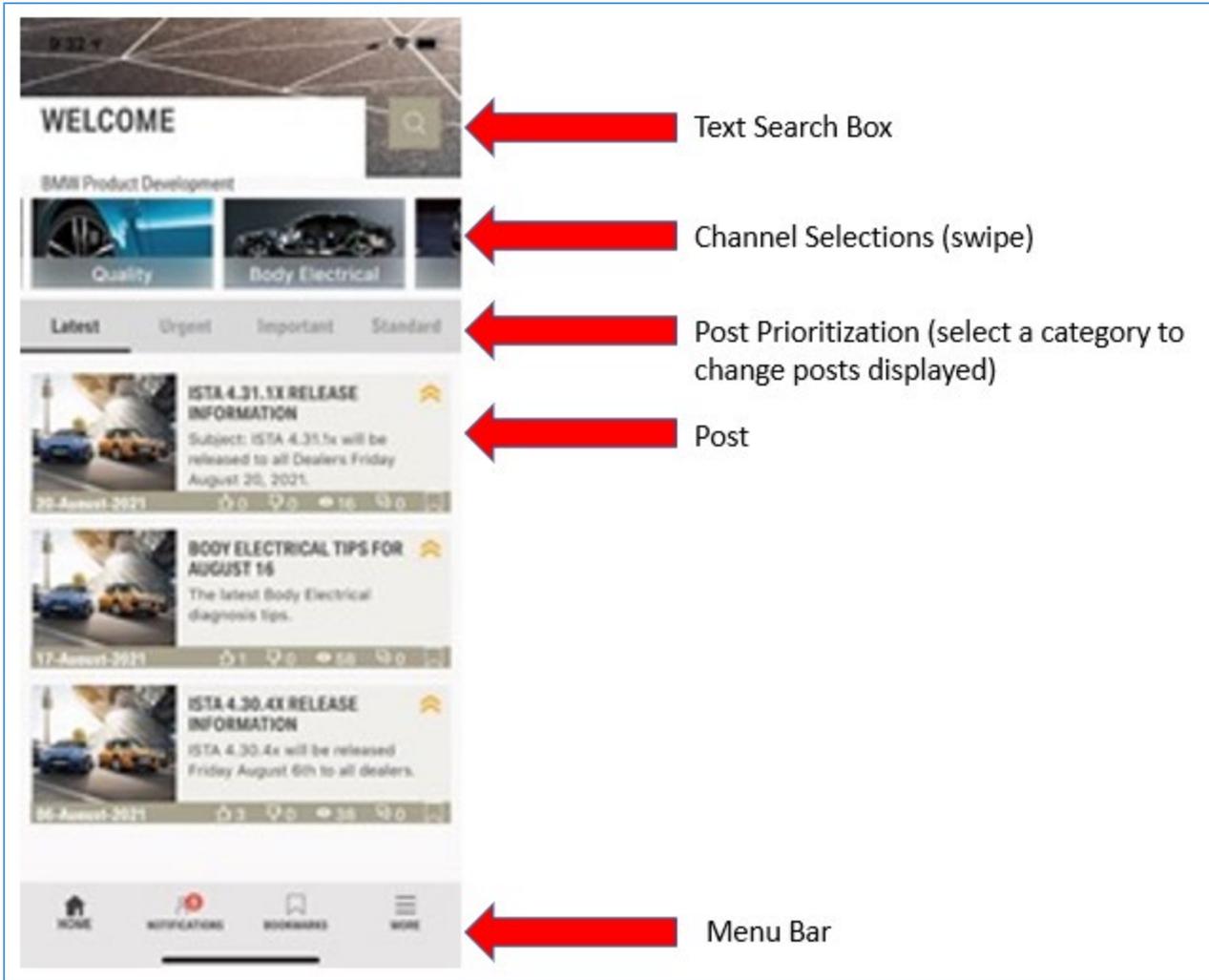
Note about password changes in S-Gate:

If you change your S-Gate password for DCSNet access you must also update your credentials in the biometric function of your mobile device. Some devices store this information differently resulting in the need to disable biometrics and then enable again before entering your updated credentials.

Tips for a successful S-Gate password update:

1. Open the app login screen, click the settings icon, and disable biometric login.
2. Click the settings icon again and enable biometric login.
3. Manually enter your login and updated password and click login. You will be prompted to enable biometrics and it will save your updated credentials.

Home Screen:

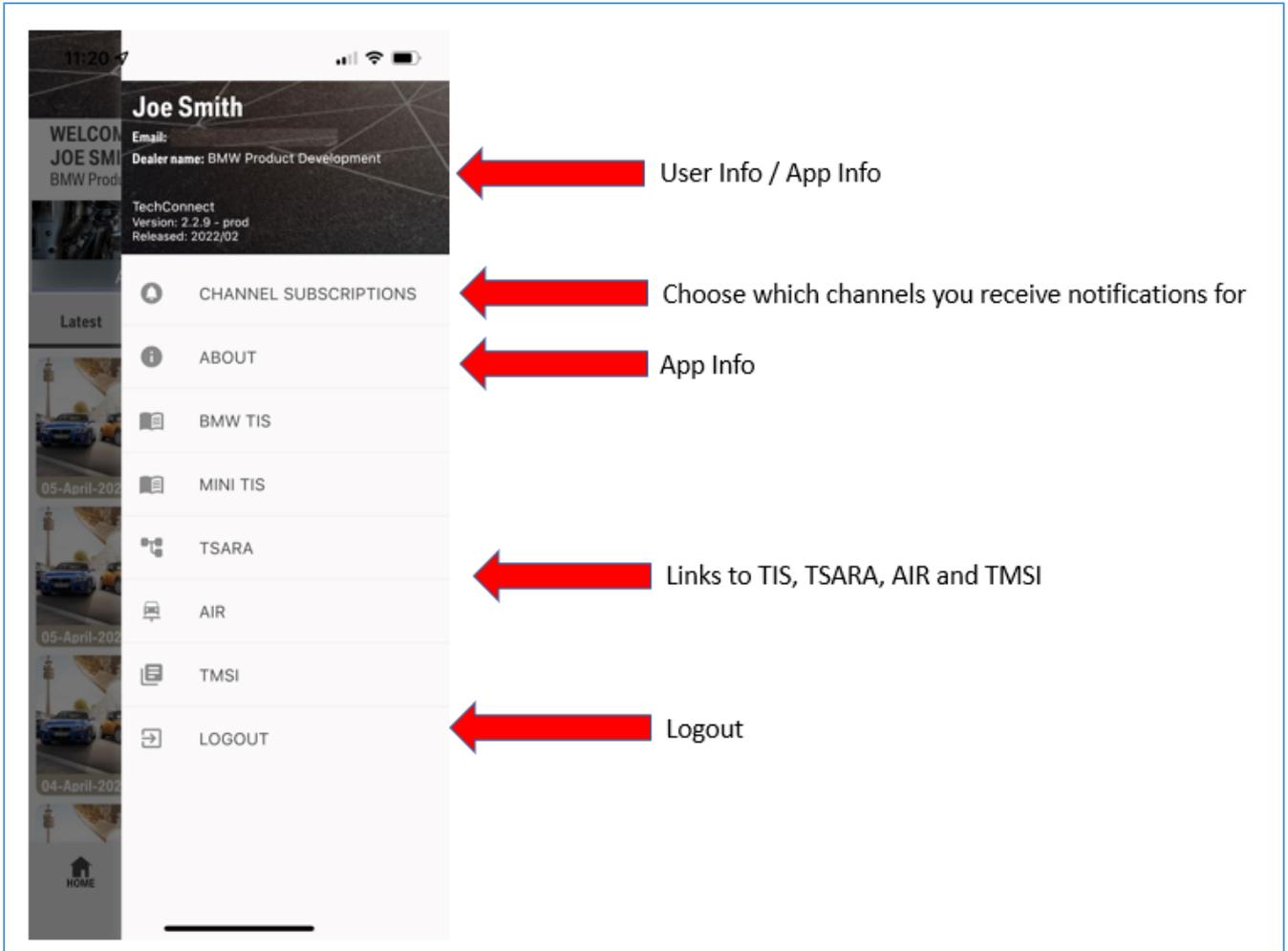


Post Detail:

The image shows a mobile social media interface with several red arrows pointing to specific features:

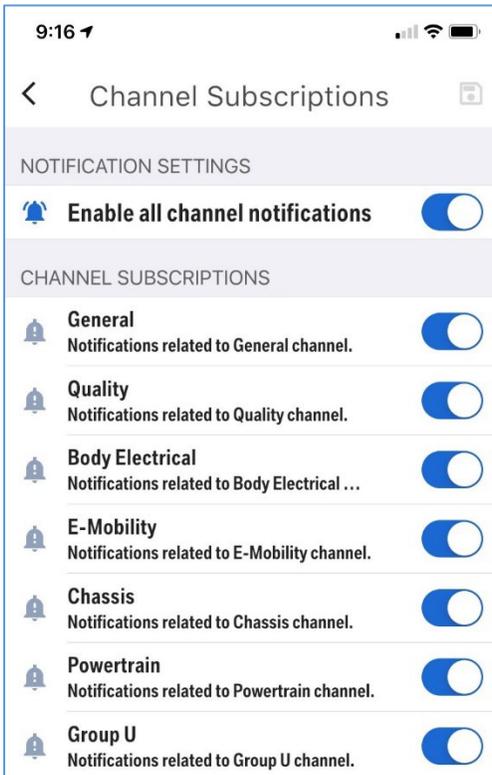
- Text Search Box:** Points to the top navigation bar containing the text "Group University Technical,..." and a back arrow.
- Like, Dislike, Bookmark, Share by email:** Points to the interaction icons (thumbs up, thumbs down, bookmark, and share) located below the post header.
- Post Information:** Points to the main title of the post: "Group University Technical, Body & Paint and Motorrad Newsletter - December".
- Attachments:** Points to a list of document attachments, including "December_Newsletter_", "New_Training_Enrollment_Process_FOR_DEAL...", and "Regional_Hotel_Information.2021(11.1.21)".
- Leave a comment about the post:** Points to the "Comment" button and the "0 COMMENTS" section.

More Menu:



Channel Subscription Menu:

The Channel Subscription Menu allows you to enable notifications for all/no channels or a custom combination:



Feedback and Technical Support:

To send feedback about the app please send an email to: TechConnect@bmwna.com

For technical support with S-Gate/Login/Install please contact DCS support:
BMW Group Dealer Systems Help Desk:

- Phone Number: 800-877-8144
- Email address: DCSHelpDesk@bmwna.com